

Medical Staff News

Newsletter for the Medical Staff of Greenwich Hospital | July - August 2021

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Greenwich
Hospital

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From the desk of the CMO

Summer Update

Karen Santucci, MD, Chief Medical Officer

Dear Mighty Team:

Hoping you are all well and, at a minimum, will get at least a little time away to spend with friends and family this summer!



This combined July/August summer edition of *Medical Staff News* is quite full. There are several initiatives underway and I thought I would share some important information. Please see information related to the Chaperone Policy that you all have been hearing so much about. Plus, there is an important reminder about being on call, details on two newly formed committees and information about the Covid Vaccine Administration Mandate.

Thank you for your dedication, expertise, energy, sense of humor, the care you provide and for not giving up!

Enjoy the rest of your summer!

All my best,

Karen

Mandatory COVID vaccination deadlines approaching

Yale New Haven Health now requires all members of its workforce (including medical staff, employees, volunteers, students, contractors and traveling staff) to be vaccinated against COVID-19. The requirement aligns with the Connecticut Hospital Association's statewide policy endorsing mandatory COVID-19 vaccination for hospital and health system clinical staff and employees.

Individuals must have requested any COVID vaccination exemption or deferment for a medical reason or sincerely held religious/spiritual belief by Aug. 1. Failure to comply with YNHHS' vaccine mandate may result in disciplinary action by the Medical Staff office.

Important vaccination deadlines:

Aug. 31, 2021: Final day to receive Dose 1 of Pfizer or Moderna vaccine.

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Sept. 30, 2021: Final day to receive Dose 2 of Pfizer or Moderna or one-dose vaccine (J&J/Janssen) or to submit documentation of vaccination outside of a YNHHS-affiliated vaccination clinic.

Oct. 18, 2021: Termination for non-compliance.

YNHHS Chaperone Policy

The policy was developed by the Joint Clinical Operating Council (JCOC) in June 2021.

Background:

The University of Southern California agrees to pay \$1.1 billion to patients of gynecologist George Tyndall, MD, accused of abuse. This is a combination of the sets of settlements with hundreds of alleged victims.

YNHHS, Yale Medicine and Yale Health are committed to treating patients with dignity and respect. The organization supports the appropriate use of chaperones during exams, treatments, or procedures conducted by its employees or members of its medical staff to provide comfort and protection to patients and providers.

The chaperone remains in the room during the necessary parts of the exam, treatment or procedure. The chaperone may assist in the exam, treatment or procedure as appropriate.

Timeline:

June 2021 (Completed)

- Development of education materials
- Finalization of marketing and communication materials
- Information sharing in newsletters
- "Road Shows" to leadership groups

July 2021

- Electronic learning module
- Continue meeting with leadership groups

August 2021

- Quality assurance processes
- Contemplate official "effective date" for policy

YNHHS leadership continues to meet weekly regarding the

topic. Spike Lipschutz, MD and Nicole Metz, RN, represent Greenwich Hospital and Peter Logue, MD and Romelle Maloney, MD, represent NEMG.

Chaperones:

- Are required during any sensitive exam, treatment or procedure. Any physical exam of the genitalia or rectum or female breasts is considered "sensitive."
- A chaperone is a YNHHS or Yale University employee or medical staff member, unrelated to the patient, who acts as an impartial observer of an exam, treatment or procedure.

A chaperone is required for:

- Pelvic exam
- Exam, treatment, procedure of or involving external genitalia (including catheterization)
- Exam, treatment procedure of female breasts
- Rectal exam treatment, procedure
- Intra-vaginal physical therapy

For patients less than 13 years of age, a guardian may remain in the room acting as the chaperone. However, a chaperone could also be requested.

Role of the chaperone:

- The proceduralist will introduce the chaperone (name/title)
- Generally the chaperone should stand near the head of the bed/stretcher
- The chaperone should be quiet unless "engaged" by the patient
- The chaperone may assist the provider and patient as needed
- The chaperone should only remain in the room as needed

Documentation:

- The chaperone's name and role is documented in the medical record
- In an emergency, the provider may proceed without a chaperone but should document necessity

Frequently Asked Questions

1. Is training required for a chaperone?

Yes.

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2. Who ensures training has been completed before a chaperone can act as one?

The individual YNHHS or Yale University employee or member of the medical staff is accountable for having completed training before acting as a chaperone.

3. Is the chaperone necessary even when performing a sensitive exam on a same gender patient?

Yes.

4. Does the chaperone need to be the same gender as the patient?

No.

5. Can a family member act as a chaperone?

Only for patients less than 13 years of age.

6. Can the patient request certain chaperones (e.g., by gender)?

Attempts should be made to honor requests when they are not discriminatory in intent.

7. In the case of an urgent exam, treatment or procedure, is a chaperone needed?

In a critical situation when there is risk of deterioration and no chaperone is available, you may proceed and document.

8. When is a chaperone needed for a radiologic procedure considered sensitive?

A chaperone is offered, but not required for any radiologic exam or procedure involving the heart, external genitalia or rectum as well as transvaginal ultrasounds.

9. Is a chaperone needed for an EKG, echo or other similar procedure?

Generally, no; however, if the person performing the procedure or the patient requests a chaperone, then a chaperone should be used.

10. Does the chaperone policy have an opt-in/opt-out provision?

No.

11. Can a patient refuse a chaperone?

No.

12. What if a patient requests a chaperone for another procedure?

It is our responsibility to provide one.

13. What if a chaperone is not available for a sensitive exam, treatment or procedure?

You may need to reschedule.

14. How long should the chaperone be in the room?

For the sensitive exam, treatment or procedure and longer if requested.

15. Can the chaperone assist in the exam, treatment or procedure?

Yes, as appropriate.

Important reminder for on-call service

Providers “on call” for the Greenwich Hospital/Emergency Department have a responsibility to respond to patient care needs. A lack of response or a refusal to respond to a patient care need is an Emergency Medical Treatment and Labor Act (EMTALA) violation. The EMTALA is a federal law that requires anyone coming to an emergency department to be stabilized and treated, regardless of their insurance status or ability to pay. EMTALA is tied to Medicare reimbursement and severe violations can lead to termination of the hospital or provider’s Medicare Provider Agreement. Fines can reach \$100,000 per violation and hospitals may be held liable for civil lawsuits either from patients or from transferring or receiving hospitals. If you have any questions, please reach out to Karen Santucci, MD, chief medical officer, at karen.santucci@greenwichhospital.org.

GH launches two new safety committees

The newly established **Greenwich Hospital Employee Safety Committee** developed the following statement of purpose: Per the CT Worker’s Compensation statute, all organizations of more than 25 employees must establish an Employee Safety Committee. The GH Employee Safety Committee serves as the governing authority for oversight of employee safety at the local level. The committee will report up to the System Employee Safety Committee. The committee will endeavor to identify, implement and audit models of safety around evidence-based best practices. These practices will be grounded in a just culture that promotes a workplace of high reliability and accountability centered on injury prevention, investigation and mitigation, learning, transparency and fairness.

Project goals:

- Promote a “Culture of Safety” with HRO behaviors

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- Reduce total number of employee injuries by five percent per calendar year
- Share injury data with staff
- Review causation
- Identify and discuss root causes
- Ensure action plans
- Ensure mitigation plans
- Develop a plan to facilitate local workplace violence prevention and de-escalation training
- Encourage front line staff to have greater participation with safety concerns

Process Scope: GH employee, including medical staff, injuries and safety programs.

Thank you to Susan Burke for her work on this endeavor.

In order to assure a reliable and consistent approach to safety events at GH, the second newly formed committee, the **Significant Event Review Committee (SERC)** will:

- Provide oversight and guidance of safety event management for departmental leaders related to sustainable best practices.
- Trend counsel factors and charter work groups to address trends.
- Facilitate dissemination of lessons learned across the hospital and health system.
- Track completion of preventable event corrective action plans that have been reviewed by the committee.

The SERC is a component of HRO that is critical to our hospital's success in reducing patient harm. It is comprised of a diverse team of 12 individuals from various disciplines within the hospital system. The committee charge is two-fold:

- Work with hospital departments to develop and review root-cause analyses (RCAs) and corrective action plans for significant safety events – those resulting in preventable patient harm;
- oversee efforts to correct problems and prevent future events.

Executive Sponsor: Karen Santucci, MD, CMO

System Sponsors: Theresa Vander Vennet, director, Clinical Risk Management and senior associate general counsel; Christian Pettker, MD, chief of obstetrics, YNHH and associate chief quality officer YNHH/Yale Medicine

Committee:

Kirsten Lawrence, MD, (co-chair), Maternal Fetal Medicine
Erika Tubridy, APRN, (co-chair), Medicine
Monica Chandwani, Pharmacy Services
Debi D'Alba, Patient Experience
Samantha D'Annunzio, MD, Pulmonology/Critical Care
Barbara Leafe, Medicine/Women and Children's
Kisha Mitchell Richards, MD, Pathology/Laboratory
Marie Pham, RN, Surgical Services
Renee Rafferty, Performance Improvement
Jessie Riemer, Accreditation and Regulatory Affairs
Gabrielle Sandaire, Respiratory Care Services
Ralph Sgambato, Radiology
Paul Sygall, MD, Anesthesiology
Margaret Towers, Legal and Risk Services

Medical Staff Wellness Committee bestows inaugural community service award

...and the award goes to...The Fairfield County Chapter of The Links, Incorporated!

"At Greenwich Hospital, we know the members of our medical staff are highly-skilled, compassionate and dedicated medical experts," said Spike Lipschutz, MD, vice president, Medical Services. "What we may not know, though, is that many members of the medical team also spend time working with organizations that support our communities."

In order to spread awareness of these incredible efforts and to support these service-oriented organizations, the Medical Staff Wellness Committee launched the Dr. Dickerman Hollister Jr. Community Service Award. The annual award, which comes with a \$1,000 stipend to the winning organization, was named after recently retired GH physician Dr. Hollister (see article on page 9) due to his unwavering commitment to community service.

The 2021 recipient of the award is Romelle Jones Maloney, MD, and the Fairfield County Chapter of The Links, Incorporated.

The Links is a professional women's organization dedicated to addressing the underserved communities in Fairfield County. Collectively, they share expertise and offer resources to provide greater access

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to healthcare, improve literacy and end poverty. Their mission is to provide unique programming, starting with early education reading development programs, middle and high school tutoring and career mentoring, and includes a college scholarship program. The Fairfield County Chapter of the Links, Incorporated has provided more than \$200,000 in scholarships to deserving area students. In addition, the chapter has contributed over \$400,000 in grants and services supporting organizations including the Norma F. Pfriem Breast Care Center, and its GRACE program which provides afterschool programming for at-risk students.



Dr. Maloney, left, accepts community service award from Dr. Lipschutz.

“I am so pleased to receive this grant on behalf of the Fairfield County Chapter of The Links, Incorporated,” Dr. Maloney said. “As a member of the Links, I see all of the good work being done in the community first-hand. Our members volunteer

through several areas including youth services, the arts, national and international services and health and human services. We will definitely put this grant to good use right here in our community.”

“Selecting just one organization for our first award was a difficult process,” said Dr. Lipschutz. “So many members of our medical staff are involved in wonderful organizations doing incredible work in our communities. Congratulations to Dr. Maloney and the Links.”

The other organizations medical staff members submitted this year include:

- CF (Cystic Fibrosis) Bridge of Hope – Hossein Sadeghi, MD
- Caritas of Port Chester – Lisa Youkeles, MD
- Orthopaedic and Neurosurgery Specialists (ONS) Foundation for Clinical Research and Education, Inc. – Paul Sethi, MD
- Healthright International: Human Rights Clinic – Mary Motwani, MD
- Invisible Hands – Stephanie Towns, MD
- Society of Metabolic Health Practitioners – Tro Kalayjian, MD
- The Maine Island Trail Association – Steve Salzer, MD

- Friends of Barron – Bonnie Wreschner, MD
- Band of Parents – Jill Ostrager, MD
- Greenwich Silver Shield Association – Paul Sygall, MD
- Bridget’s Cradle – Tracey Barron, NP
- Family Centers Literacy Volunteers – Chris Fey, MD

“On behalf of the Medical Staff Wellness Committee, I’d like to thank all of those who applied for this inaugural grant,” said Dr. Lipschutz. “I encourage all staff to continue to support these outstanding organizations. Not only are you and your organizations providing great services to our neighbors, but giving back to our communities contributes to our own well-being. We look forward to more grant applications next year.”

Medical Staff Recognition Brunch – Oct. 10

On Sunday, Oct. 10, 2021, Greenwich Hospital will honor 77 physicians, doctors and dentists who reached 15, 20, 25, 30, 35, 45 and 50 years of service during 2020 and 2021. In appreciation of their years of service, each honoree, along with a guest, is invited to a special brunch beginning at 11:30 am on the Victor & Sanna Borge Patio at the Greenwich Hospital Garden Cafe. Honorees will receive invitations by mail in the coming weeks.

If you see any of the following honorees, please congratulate them!

Honorees:

50 Years

Joel Rein, MD

45 Years

John Tamerin, MD

35 Years

Donald Boyd, MD

J. Allen Britvan, MD

Mark Camel, MD

Alison Cass, MD

Charles Gardner, MD

Laurence Kirwan, MD

Steven Schiz, MD

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35 Years (continued)

Richard Brauer, MD
David Evans, MD

30 Years

William Brown, MD
Michael Clain, MD
Terry Cochran, MD
Brian Kavanagh, MD
Elizabeth Krowitz, MD
Ronald Levine, MD
Francis Neeson, MD
Burton Rubin, MD
Stylianos Theofanidis, MD

25 Years

Sandra Ang, MD
Dzwinka Carroll, MD
Lauren Carton, MD
Gail Fennell, MD
Gaetane Francis, MD
Stephen Jones, MD
James Morris, MD
William Potter, MD
Alice Rusk, MD
Charles Seelig, MD
Nicholas Stroumbakis, MD
Cassandra Tribble, MD

20 Years

Keith Attkiss, MD
David Berkun, MD
Stephen Carolan, MD
Silvio Ceccarelli, MD
Patricia Close, MD
Ranjan Dasgupta, MD
Maria De La Morena, MD
Servando de los Angeles, MD
Donna Densel, MD
Eric Diamond, MD
Bruno DiCosmo, MD
James Doyle, MD
Stuart Feldman, MD

Wilmore Finerman, MD
Vanessa Grano, MD
Herbert Gretz, MD
Neda Khaghan, MD
M. Sung Lee, MD
Modestus Lee, MD
Mitchell Lester, MD
Jay Levat, MD
John Migotsky, MD
Fredric Newman, MD
Joyce Pere, MD
Donna Phanumas, MD
Linda Reid, MD
Gary Rothbart, MD
Hossein Sadeghi, MD
Mark Schoenfeld, MD
Alan Schrager, MD
Nahid Shirazy-Majd, MD
Jill Silverman, PhD
Scott Sullivan, MD
Paul Sygall, MD
Joseph Tartaglia, MD
Barbara Ward, MD
Carla Williams, MD

15 Years

Karen Beckman, MD
Bryan Blair, MD
Judd Boczko, MD
Francisco Brea, MD
Joseph Brennan, MD
Henry Cabin, MD
Michael Canter, MD
Russell Cavallo, MD
Caleb Charny, MD
Michael Cleman, MD
Erik Cohen, MD
Jeptha Curtis, MD
Gerald Davis, MD
Tania Dempsey, MD
Stacey Donegan, MD
Beverly Drucker, MD
Lori Dyer, MD

Francis Ennis, MD
Caroline Filor, MD
Andrew Francella, MD
Janet Freedman, MD
Glenn Gandelman, MD
Peter Gardner, MD
Frank Giordano, MD
Jeffrey Heftler, MD
Christopher Howes, MD
Barry Kanner, MD
F. Frederic Khoury, MD
Anthony Koros, MD
Evan Krakovitz, MD
Marianne Monahan, MD
Thomas Naparst, MD
Young-Don Oh, MD
David Passaretti, MD
Athanassios Petrotos, MD
George Piccorelli, MD
Henry Rascoff, MD
Elsa Raskin, MD
Michael Remetz, MD
Karen Rummel, DO
John Setaro, MD
Michael Silver, MD
Scott Simon, MD
Michael Suzman, MD
Thomas Wilson, DDS, MD
Emanuel Wurm, DO
Anastasia Zarakiotis, DDS
Paul Zelkovic, MD

Medical leadership, department directors and section heads from the honorees' specialties are also invited to attend this year's celebration. If you or a colleague were omitted from this list in error, please contact Gail Wallace at 203-863-3906 or gail.wallace@greenwichhospital.org.

THE WELLNESS CORNER

The Wellness Corner is a new Medical Staff News feature where the Medical Staff Wellness Committee will share information about various well-being resources for Greenwich Hospital Medical Staff.

Service to others can be a way to care for yourself

For many, the thought of service conjures images of hard work, sacrifice and little fanfare. Despite being accurate, these descriptions fail to convey the profound way acts of service positively impact our own physical and mental health.

“There are many different words for service and they all mean ‘to come from the heart and give,’” explained Susan Freedland, PhD, psychologist, Greenwich Hospital and member of the Medical Staff Wellness Committee. “If we can all come from the heart and give, think about what that means.”

She recounted a trip she had made to India during which she volunteered to serve meals to hungry locals that couldn’t afford to feed themselves.

“The feeling and the connection that was made between us and the people we were serving was so beautiful,” she said. “It brought joy to them as well as to us. That may have been their only meal that day and to see them so grateful was very uplifting.”

Doctors Without Borders is one example of an international humanitarian medical organization that deploys volunteer doctors to areas of the world that don’t have access to health care. Dr. Freedland suggested that the organization’s volunteers, because of the nature of their work and the conditions in which they perform, probably experience a similar deep joy and satisfaction.

“Doctors Without Borders is a wonderful group,” she said. “Yes, people donate, but they also get involved and really serve humanity. That ability to truly help others creates such a wonderful feeling in us and if every person could experience that joy, it would be transformational.”

While serving others can lead to positive feelings and contribute to mental health, Dr. Freedland is quick to urge caution, saying it’s important to maintain a balance between serving others and taking care of oneself.

“There are a lot of doctors who are experiencing burnout,” she said. “They believe in service and empathy, compassion and caring. But problems can appear when they care too much about others and fail to care for themselves. Or they have so much empathy that it drains them because they’re constantly serving others.”

She recommends that doctors make time to support their own mental and physical health by consciously looking after their own well-being.

“Carving out that time for self-care can be very difficult for doctors,” Dr. Freedland said. “I can’t tell you how many articles I’ve read and people I’ve met that reinforce the idea that doctors don’t know how to create that balance.”

Because self-care is incredibly personal, Dr. Freedland suggests doctors honestly evaluate themselves to determine what is important to them, citing the old phrase, “To thine own self be true.”

Joint Commission advanced certification for inpatient diabetes care

Greenwich Hospital achieved Joint Commission Advanced Certification for Inpatient Diabetes Management in June 2015, the first hospital in Connecticut to have achieved this certification. To date, only one other Connecticut hospital has been awarded this certification.

We continue to hold to high standards in caring for our patients with diabetes, including all patients admitted to Greenwich Hospital, whether diabetes is their primary

diagnosis or not and whether they are medical or surgical patients. Our goal is to help achieve and maintain good glycemic control during patients’ hospital stay, treat (and minimize risks of) hypoglycemia and hyperglycemia, provide patients with diabetes self-management education and provide support for discharge transition and care continuity.

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We asked our physicians to support this program in the following ways:

- Include the diagnosis of diabetes in the patient's Epic Problem List, even if it is not the primary diagnosis. This prompts the nurse to add the diabetes care plan and diabetes self-management education to the patient's plan. It also assists in accurate data collection.
- Order an HbA1c on admission if no recent test results (i.e., within 90 days before admission) are available in Epic. You may see an Epic Best Practice Advisory (BPA) pop up as a reminder.
- Use the BBC (basal-bolus-correction) insulin order set when ordering insulin for your patient. The order set incorporates blood glucose testing and the hypoglycemia treatment protocol, making the ordering process easier and more complete.

The GH Diabetes Core Team appreciates all the support you give to our patients with diabetes during hospital admissions. If you have any questions about the certification or standards, please contact Yi-Hao Yu, MD, PhD, medical director (yihao.yu@greenwichhospital.org) or Nancy Ryan, RD, CDCES (Certified Diabetes Care and Education Specialist), inpatient diabetes coordinator (nancy.ryan@greenwichhospital.org).

Greenwich Hospital reports the following diabetes metrics to the Joint Commission:

- Hyperglycemia occurrence, i.e., blood glucose greater than 300 mg/dL 48 hours after admission;
- HbA1c available in the medical record at least 90 days before discharge;
- Hypoglycemia blood glucose retest after treatment;
- Diabetes education provided.

Greenwich Hospital ribbon-cutting honors donors for trailblazing investments

In an intimate ribbon-cutting ceremony, Greenwich Hospital celebrated the establishment of two groundbreaking endowed named positions in June. The event honored two donor families whose generous gifts created the first-of-its-kind positions in the areas of infectious disease and neuroscience.

Greenwich Hospital President Diane Kelly led the program by offering her gratitude to the visionary donors: Donald

and Mimi Kirk and the Jean and David W. Wallace Family Foundation, represented by Mary Wallace Strizek and Anne Wallace Juge, daughters of Jean and David Wallace.

A former chairman of the Board of Trustees and volunteer at Greenwich Hospital, Don Kirk, along with his wife, Mimi, also a dedicated hospital volunteer, made the generous gift to endow a position in Infectious Diseases.

Steadfast champions and benefactors of the hospital, the Jean and David W. Wallace Foundation, have previously supported Greenwich Hospital's vision for advanced neurological and neurosurgical standards of care. Juge, treasurer of the Greenwich Hospital Board of Trustees, has worked steadfastly in support of the hospital for many years.

Gavin McLeod, MD, Infectious Disease specialist, is the current 'Mimi and Don Kirk/James R. Sabetta, MD, Chief of Infectious Diseases at Greenwich Hospital.' Akli Zetchi, MD, board-certified neurosurgeon, is the "The Jean and David W. Wallace, Medical Director Neurovascular Surgery Program at Greenwich Hospital."

These gifts create a permanent fund for the physician positions and serve to maintain and grow the hospital's regional reputation for innovation and excellence in these two clinical areas.

"The lasting impact of your generosity cannot be overstated. Nor can we overestimate the importance of these positions in changing the trajectory of Greenwich Hospital for tomorrow and beyond," said Greenwich Hospital Board Chairman W. Robert Berkley, Jr.



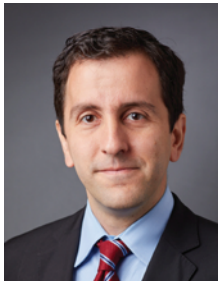
(L-R) Dr. Gavin McLeod, W. Robert Berkley, Jr., Mimi Kirk, Diane Kelly, Anne Wallace Juge, Dr. Akli Zetchi. (Mary Wallace Strizek attended virtually and is on the laptop screen.)

Newsmakers



Veronica Fraser has been named executive director, System Laboratory Services, YNHHS. She began her career as a clinical microbiologist and moved into management at New York Methodist Hospital and New York Presbyterian Hospital. Fraser led laboratory services at Atlantic Health

System in New Jersey for over 15 years before joining Trinity Health of New England, where she led integration of laboratory services into a health system. Fraser earned her BS in clinical laboratory science at Saint Francis University and her MBA in health/healthcare administration/management at Baruch College.



Benjamin Tolchin, MD, has been named the first director of YNHHS's Center for Clinical Ethics. Dr. Tolchin is a neurologist at Yale New Haven Hospital and an assistant professor of neurology at Yale School of Medicine. He earned his MD from Harvard Medical School; completed

an internship at New York University Medical Center; his neurology residency at Columbia University Medical Center; fellowships in clinical neurophysiology and epilepsy at Brigham and Women's Hospital; and a fellowship in medical ethics at Harvard Medical School.

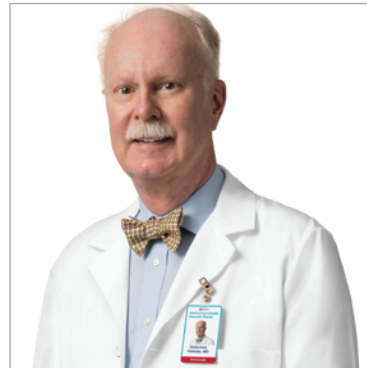
New Bilingual Competency Program will help patients with limited English proficiency

Yale New Haven Health recently launched a program to help staff effectively communicate with patients with limited English proficiency (LEP) and enhance care, quality and patient safety.

The new Bilingual Competency Program (BCP) is a voluntary test for bilingual physicians and staff members to assess their ability to communicate in a targeted language with patients. The test, which is available in different languages for different roles, were developed by Kaiser Permanente and are the only tests validated by The Joint Commission. ALTA Language Services, an independent vendor, administers the test.

YNHHS' Language Services Department will soon roll out the BCP across the health system, starting with physicians, physician associates and nurse practitioners, followed by nurses and medical assistants, then non-clinical staff. For more information about the BCP, visit the Language Services intranet site or email BCProgram@ynhh.org.

Greenwich Hospital oncologist retires after four decades of service



After 40 years of care, Dickerman Hollister Jr., MD, oncologist, officially retired recently after treating countless Greenwich families over the years.

Hollister, a lifelong Greenwich resident, was born in Greenwich

Hospital's former Benedict Building and as a teenager, became the first male candy striper at Greenwich Hospital, counting pills in the basement pharmacy.

A graduate of Yale and the University of Virginia Medical School, Hollister completed his residency in internal medicine and fellowships in hematology and medical oncology at The New York Hospital and Memorial-Sloan Kettering Cancer Center. He returned to Greenwich in 1981, opened a solo practice and eventually joined the faculty of the Yale School of Medicine.

Over the course of his career, Dr. Hollister has served as Greenwich Hospital's Chief of Staff, chair of Oncology, and medical director of the hospital's Hospice Program. He is past president of both the Fairfield County Medical Association and the Connecticut State Medical Society and board member of many health-related organizations, including local chapters of the American Red Cross, the Greenwich Health Association, the Leukemia Society, and the Breast Cancer Alliance.

While retiring from practicing medicine, Dr. Hollister will still be busy, Greenwich Hospital noted. While he and his wife will be relocating to the state of Georgia, he will commute back to New Haven to attend Yale Divinity School.

Save the date: Building Against Burnout session Aug. 5

Mark your calendar for the next Building Against Burnout (BAB) session on Thursday, Aug. 5 from 12:15 - 1 pm, when the topic will be highlights of the upcoming Epic upgrade (launching Aug. 15).

These brief sessions highlight timesaving topics as we work through ways to reduce burnout. The presenters are physicians and APPs who have completed rigorous Epic training. The BAB sessions are a form of “fireproofing,” to help build resistance to the challenges and stresses of practicing medicine. CME credit is available.

To join the session via Zoom, visit zoom.us. Select “Join a Meeting” and enter:

- Meeting ID: 973 8265 9065
- Passcode: 274751

Attendees may call in to Zoom via telephone at: 312-626-6799 or 929-205-6099 or 301-715-8592. BAB sessions are recorded and posted on the Medical Staff Portal for those who are unable to attend during the live session. Direct questions to Allen Hsiao, MD at allen.hsiao@ynhh.org.

Save the date: Aug. 19 – Trust Your Gut Digestive Health session

YNHHS and Yale Medicine host a free, monthly virtual Digestive Health CME series called Trust Your Gut. The yearlong series, held the third Thursday of each month at 5 pm, is designed to provide world-class digestive health educational programming, professional development and networking opportunities for physicians and advanced practice providers.

Tune in for the next session focusing on weight loss. Weight Loss, part II, will be presented on Aug. 19. (The recording of Weight Loss, part I, is available on the Medical Staff Portal.)

Yale School of Medicine designates this live activity for a maximum of 1.0 AMA PRA Category 1 Credits per session, for a total of 12.0 AMA PRA Category 1 Credits for the series. To register, visit the Yale CME portal at yale.cloudcme.com. For questions, contact Joe Mendes, executive director, Clinical Program Development, Digestive Health, at joseph.mendes@ynhh.org.

Newsletter Submissions

Deadline for submission of content for the September 2021 issue of *Medical Staff News* is Friday, Aug. 27, 2021. Please submit items for consideration to Karen Santucci, MD, at karen.santucci@greenwichhospital.org or Myra Stanley, YNHHS at 203-688-1531 or myra.stanley@ynhh.org.

Medical Staff Changes (June and July 2021)

Appointees



Rebecca Beagan, MD
(Pediatrics)
Greenwich Hospital – Pediatric Hospitalists
5 Perryridge Road
Greenwich, CT 06830
Mobile Heartbeat: 475 298 8846



Noelle Berger, PhD
(Psychology)
Greenwich Hospital – Center for Behavior & Nutritional Health
55 Holly Hill Lane
Greenwich, CT 06830
Phone: 203-863-2939
Fax: 203-863-3744



Kristen Campbell, APRN
(Pediatrics)
Greenwich Hospital – Emergency Department
5 Perryridge Road
Greenwich, CT 06830
Phone: 203 863 3637
Fax: 203-863-4274



Kathryn Chinn, PA
(Surgery)
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Medical Staff Changes (June and July 2021) – *continued*



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Resignation/Non-Renewal of Privileges

Alberta Alickaj, MD (Palliative Medicine)
Brenda Dixon, APRN (Obstetrics & Gynecology)
Tamir Friedman, MD (Radiology)
Mrinalini Modak, MD (Medicine)
Ingrid Mudge, MD (Emergency Medicine)
Katherine Nash, MD (Pediatrics)
Rolando Santos, MD (Medicine)
Heena Sultan, MD (Anesthesiology)
Ana Tuyama, MD (Gastroenterology)
Meghan Warzoha, APRN (Pediatrics)
Elizabeth Znamierowski, APRN (Pediatrics)

Change in Status

Patrick Benton, MD (Medicine) was granted a change in status from Active to Referring Medical Staff
Leslie Donovan, MD (Obstetrics & Gynecology) was granted a change a Leave of Absence from the Medical Staff
William Hines, MD (Nephrology) was granted a change in status from Active to Referring Medical Staff
Dickerman Hollister, MD (Hematology/Oncology) was granted a change in status from Active to Honorary Medical Staff
Arnold Korval, MD (Pediatrics) was granted a change in status from Active to Honorary Medical Staff
James Sabetta, MD (Infectious Diseases) was granted a change in status from Active to Honorary Medical Staff

Office Move

Lindsay Davis, MD and Suresh Mandava, MD (Ophthalmology) have changed their fax number to **203-921 1290**
Yale Medicine Neurology (Kunl Desai, MD, Paul Llewa, MD & Alice Rusk, MD) and **Yale Medicine Neurosurgery** (Akli Zetchi, MD) have moved their practice from 55 Holly Hill Lane to 15 Valley Dr., Greenwich, CT 06831. The phone and fax numbers remain the same.