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That question prompted Rogerio Lilenbaum, MD, chief medical integration officer of Ambulatory Services for Yale New Haven Health, Northeast Medical Group and Yale Medicine, to engage with Clinical Redesign, in Yale New Haven Health's Office of Strategy Management.

They led four Integrated Care Model (ICM) initiatives that aimed to establish consistent care pathways – patient care which is directed by evidence-based clinical practice – for four types of patients. These are: children diagnosed with asthma, patients with abnormal PSA levels, patients with abnormal mammograms and those scheduled for screening colonoscopies.

These ICMs will be implemented in at least one ambulatory practice at four Yale New Haven sites. The ICMs will be in practices managed by Yale Medicine, Northeast Medical Group and Community Medical Group.

The ICM project brought together – for the first time – physicians from these practices. Clinical Redesign teams for each of the four areas also included other clinicians and representatives from Care Coordination, Clinical Integration, Information Technology Services, Patient Experience, Pharmacy and Operations.

National Healthcare Decisions Day April 16

Yale New Haven Health will observe National Healthcare Decisions Day Tuesday, April 16, to raise awareness, educate and empower healthcare providers and the public about advance care planning.

To help highlight the importance of advanced care planning to patients, YNHHS will be sending an e-mail communication to patients encouraging them to:

- View an educational video, *Who Speaks for You: Choosing Someone to Make Healthcare Decisions if You Can't*: <https://www.my-emmi.com/SelfReg/YNHHSProxy>
- Review information and forms related to Advanced Directives, Appointment of a Healthcare Representative, and Treatment Preferences and Living Will
- Discuss these forms with their loved ones and physician

The e-mail will be sent to patients over 35 years of age who have had an encounter in our health system and provided

an e-mail address that is captured in the medical record. The forms can also be found in Epic under “Tools” and clicking “Advanced Care Planning.”

On April 16, information tables at Greenwich Hospital will be available from 10 am - 2 pm in the ground floor Atrium. Department representatives will discuss the benefits of making wishes known in advance, and advance directives brochures and legal forms will be available. Visit <http://inside.ynhh.org/Pages/National-Healthcare-Decisions-Day.aspx> for documents and links to additional resources.

Stroke Program Update

Paul Lleva, MD, has assumed the role of medical director, Greenwich Hospital Stroke Program. Joining Greenwich Hospital in September, he specializes in vascular neurology and is an assistant professor of clinical neurology at Yale School of Medicine. Dr. Lleva is a diplomate of the American Board of Internal Medicine (ABIM), American Board of Psychiatry and Neurology (ABPN) in Neurology and Vascular Neurology, and American Society of Neuroimaging (ASN). Dr. Lleva currently practices at 55 Holly Hill Lane and 260 Long Ridge Road, in addition to providing neurology coverage for Stroke Code and consults.

Under the Stars May 17

Karen Santucci, MD, the Warwick Family and Shreve, Crump and Low/ the Walker Family will be honored at the annual “Under the Stars” event on Friday, May 17 at Riverside Yacht Club. The fundraiser, which benefits Pediatrics and Women's Health, will feature a performance by pop and contemporary R&B group 98 Degrees. Tickets are on sale. For more information, visit: <https://giving.greenhosp.org/uts2019>.

Privacy Reminder: Keep it in the system

YNHHS has numerous measures in place to safeguard information. These measures don't work if employees and physicians send protected health information (PHI) and personally identifiable information (PII) to their personal email accounts. If you need to work from home, check with Information Technology Services to find ways to securely access YNHHS information.

SAVE THE DATE

Join us for the **National Doctors' Day 2019 celebratory breakfast** on Friday, March 29 from 6:30 - 11:30 am in the Doctors' Lounge (Room G-1200).

Newsmaker



Paul Lleva, MD, neurologist, has assumed the role of medical director of the Greenwich Hospital stroke program. Dr. Lleva specializes in vascular neurology and is an assistant professor of clinical neurology at Yale School of Medicine. He is a diplomate of the American Board of Internal Medicine, American Board of Psychiatry and Neurology, and American Society of Neuroimaging.

Newsletter submissions

Deadline for submission for the April 2019 issue of *Medical Staff News* is Friday, March 29. Please submit items for consideration to Spike Lipschutz, MD, at 203-863-3904 or spike.lipschutz@greenwichhospital.org or Myra Stanley, Yale New Haven Health, at 203-688-1531 or myra.stanley@ynhh.org.

Quality Award nominations

Do you have an exceptional story of a staff member, physician or volunteer going out of his or her way to give extraordinary care and service to a patient or colleague? Let's celebrate those acts of kindness. Nominate someone today for the Quality Award. Just send an email, letter or stop by Patient and Guest Relations to submit your nomination. Tell us the story in your own words and we will do the rest!

Check yourself!

Remember STAR to help your brain catch up with what your hands are getting ready to do.

Stop – Pause for 1-2 seconds to focus on the task at hand.

Think – Consider the action you're about to take.

Act – Concentrate and carry out the task.

Review – Check to make sure the task was done correctly and you got the correct result.

STAR reduces your chances of making an unintended mental slip or lapse by more than 10 times.

CHAMP for safety

High reliability organizations operate successfully in high-risk industries. For hospitals, CHAMP is a mnemonic used to help eliminate instances of preventable patient harm.

C – Communicate clearly

H – Handoff effectively

A – Attention to detail

M – Mentor each other

P – Practice and accept a questioning attitude

Staff meeting topics?

Please contact Dr. Spike Lipschutz: 203-863-3904, spike.lipschutz@greenwichhospital.org

Medical Staff Changes (January – February 2019)

New Members

Affiliate Medical Staff



Khaled A. Altassan, MD
(Occupational Medicine)
Greenwich Hospital – Occupational Health
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Maureen Mansour, MD
(Psychiatry)
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Fax: 203-863-4690



Sara Seidelmann, MD
(Medicine)
Greenwich Medical Partners
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Fax: 203 625 8331

Community Medical Staff



Beth Moore, MD
(Medicine)
NEMG Internal Medicine
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Jill E. Swartz, MD
(Medicine)
Northeast Medical Group Rye Brook Walk In
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Fax: 914 481 5267

Allied Healthcare Staff



Jessica B. Hamlin, CRNA
(Anesthesiology)
Greenwich Anesthesiology Associates
5 Perryridge Road
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Phone: 203 863 3390
Fax: 203 863 3391



Elizabeth M. Weinshel, APRN
(Medicine)
WESTMED Medical Group
210 Westchester Ave.
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Fax: 914 681 5260

Office Move

Brianna Hearle (nee Faust), PA
(Surgery)
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Greenwich, CT 06830
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Change in Status

Vicki Altmeyer, MD (Pathology) was granted a change in status from Active to Honorary Medical Staff

Amy Kappelman, MD (Pediatrics) was granted a leave of absence from the medical staff

Elizabeth Ryan, MD (Anesthesiology) was granted a change of status from Active to Honorary Medical Staff

Resignation/Non-Renewal of Privileges

Erin Anderson, PA (Orthopaedics) resigned from the Allied Healthcare Staff

Britt Benn, PA (Obstetrics & Gynecology) resigned from the Allied Healthcare Staff

Meghan Beucher, MD (Pediatrics) resigned from the Medical Staff

Kimberley Blake, APRN (Medicine) resigned from the Allied Healthcare Staff

Ashley Henry, PA (Orthopaedics) resigned from the Allied Healthcare Staff

Myung Ho Lee, MD (Cardiology) resigned from the Medical Staff

Lois Steckler, APRN (Pediatrics) resigned from the Allied Healthcare Staff

Jeremiah Tyson, MD (Medicine) resigned from the Medical Staff

Miscellaneous

The practice name for **Steven Bennett, DO** (Pain Management) has changed to Greenwich Hospital Pain Consulting Services