From the desk of the CMO

More Celebrations!

*Spike Lipschutz, MD, Chief Medical Officer*

In our last issue, I mentioned two recent recognition awards, Dr. Romelle Maloney chosen by our Nursing department as the 2019 Physician Partner in Care, and Dr. Philip McWhorter for the *Fairfield County Business Journal* (FCBJ) Lifetime Achievement Award.

In addition, I’d like to recognize several other physicians on our medical staff who were honored recently at the *FCBJ* Doctors of Distinction event:

Dr. Peter Acker, pediatrician, won the Caring for All Award. He is author of the medical thriller *Blood Brain Barrier* and the editor of the *Westchester Physician*, the monthly newsletter of the Westchester Medical Society. Dr. Acker was past chair of our department of Pediatrics.

Dr. Patricia Close, gynecologist, received the All in the Family Award. With her lifelong passion for volunteerism, over 30 years and counting, fueled by her interest in how poverty and limited resources affect health, she currently volunteers with Health Right International and Physicians for Human Rights.

Dr. Mark Melendez, plastic surgeon, was awarded the Caring for All Award for his dedication to his patients in providing high-quality personalized holistic care, including sharing his personal cell phone number with his patients, many of whom have a cancer diagnosis.

Dr. Mark Vitale, orthopedist, won the Cutting Edge Award. Dr. Vitale presents at national and international conferences, publishes and lectures on hand, wrist and elbow injuries and treatment with surgical techniques, and is well known for his research on hand surgery.

Many of you reading this have no doubt contributed to your communities and have reached out beyond your incredibly busy professional lives, with medical missions, healthcare advocacy and more. Our medical staff wants and needs to know about these aspects of your lives. I would like to recognize you and your efforts in our newsletter. Don’t be shy or modest. Please let me know.

Next, congratulations to our five graduating categorical residents (three years in our program), our eight graduating interns (moving on to specialty training) and our departing chief resident. They were celebrated recently at the 44th annual Internal Medicine Residency Program graduation.

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Award winners at the ceremony included:

1. Resident Teachers of the Year
   Arista Chand, MBBS
   Mingjun Song, MBBS, M.Med, MB

2. Golden Apple Teaching Award
   Alison Thompson, MD, MBA

3. Dr. Henry Markley Humanitarian Award in Medicine
   Nasreen Kathrada, MB, ChB

4. Resident Quality and Safety Award
   Omair I. Sheikh, DO

5. Service Excellence Award
   Nasreen Kathrada, MB, ChB

6. The Nelson Bonheim Research Award
   Thomas M. Fandel, MD

We were all graduates at one time. I’d like to ask the entire medical staff to do me, and yourselves, a favor... Take a few moments and drift down “memory lane.” Revisit some of those special moments, a special patient, a teacher you’ll always remember, the many colleagues sharing the same agonies and ecstasies from your residency or fellowship, and your final “graduation” from training. Those were indeed very good times!

Congratulations to you all!

61 Greenwich Hospital Physicians on “Best Doctors” List

A total of 61 Greenwich Hospital-affiliated physicians and close to 400 from across Yale New Haven Health have been selected by their state colleagues for Connecticut Magazine’s 2019-2020 Best Doctors in America list.

The list is compiled by Best Doctors, which undertakes a peer-to-peer survey every two years. Only currently listed Best Doctors can submit nominations for doctors who, in their judgment, are the best in their field.


The full list can be found in the June 2019 issue of Connecticut Magazine at https://www.connecticutmag.com.

Greenwich Hospital recognized by Women’s Choice Awards in five areas

Greenwich Hospital received five 2019 Women’s Choice Awards, placing Greenwich in an elite network of hospitals committed to empowering women to make informed healthcare choices.

For the sixth consecutive year, the Breast Center at Smilow Cancer Hospital’s Greenwich Hospital Campus was named one of America’s Best Breast Centers for meeting the highest standards of the National Accreditation Program for Breast Centers and carrying the Breast Imaging Center of Excellence seal from the American College of Radiology. The hospital also was recognized as one of America’s Best Hospitals for Cancer Care.

Also for a sixth straight year, Greenwich Hospital was selected as one of America’s Best Hospitals for Obstetrics. This is the only award recognizing excellence in obstetrics based on robust criteria that considers patient satisfaction and clinical excellence. Greenwich Hospital was named as one of America’s Best Hospitals for Bariatric Surgery for a second time. The bariatric surgery program is accredited by the American College of Surgeons’ Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program, has a high patient safety ranking by the Centers for Medicare and Medicaid Services, and has high recommendation scores based on federal patient surveys. Greenwich Hospital also received a Women’s Choice Award as one of America’s Best Stroke Centers. The hospital is certified as a primary stroke center and is equipped to do brain scans and administer clot-busting medications.
Conference focuses on the power of storytelling to make a difference in health care

Approximately 1,400 people from across Yale New Haven Health, Yale Medicine and Yale University attended the 2019 Safety, Quality and Experience Conference June 5 at the Oakdale Theatre, Wallingford. Following the theme, “The Power of Storytelling,” speakers framed their shared presentations around personal events that touched on experiences, events and interactions.

Guest speakers included Lucy Kalanithi, MD, the widow of the late Paul Kalanithi, MD, author of the bestselling memoir, When Breath Becomes Air. Dr. Lucy Kalanithi wrote the book’s epilogue. Other speakers were Michael Englesbe, MD, director of the Blue Cross and Blue Shield of Michigan-supported Michigan Surgical Quality Collaborative and co-director of the Michigan Opioid Prescribing and Engagement Network; and Matthew Dicks, founder and artistic director of SpeakUp, a Hartford-based storytelling organization.

The conference showcased more than 50 juried project initiatives that addressed best practices in clinical redesign, general performance improvement, patient experience and patient safety.

The Safety, Quality and Experience Conference aligned the Joseph A. Zaccagnino Patient Safety and Clinical Quality Conference with the Yale Medicine Quality and Safety Symposium and the YNHHS Patient Experience Conference for a dynamic day of learning and collaboration.

The winning Greenwich Hospital team for the patient experience category submitted a project titled “A Comparative Analysis of Two Different Newborn Hypoglycemia Protocols.”

Reminder: CME made easy and accessible

In collaboration with the Yale School of Medicine, free Category 1 CME credits are available for member of the medical staff. There are a large number of CME offerings covering much of clinical care, including Connecticut mandated required CMEs.

All members of the Greenwich Hospital medical staff have free access to:

- Category 1 CME credit for ALL Yale CME online courses, including CT Mandates modules to help you fulfill the state-mandated requirements
- On demand access to your CME transcript – a list of all credits awarded to you by Yale CME
- Access to the courses continually being added to enhance Yale CME’s on-line, with grand rounds such as internal medicine, surgery, cardiology and a number of other offerings
- Yale CME will work with you to develop CME programs and courses that are specifically aimed at meeting your educational needs
- Free access to targeted live courses – please call the Yale Office of CME when you have an interest in attending and they will assist with the registration process

If you have not already done so, please create your Yale CME Profile by going to CloudCME at https://yale.cloudcme.com/aph.aspx. If you have any questions regarding the registration process, please contact Yale CME via email (cme@yale.edu) or 203-785-4578.

Celebrating cancer survivorship

Appearances by cancer survivors and an MLB All-Star player were among the highlights at Greenwich Hospital’s annual “Swing into Survivorship” celebration, which drew more than 175 former patients, volunteers and oncology staff from Smilow Cancer Hospital’s Greenwich Hospital Campus to pay tribute to cancer survivors.

Cancer survivorship is on the rise thanks to treatment advancements that prolong and enhance the quality of life. An estimated 15.5 million Americans are cancer survivors.

During the baseball-themed celebration, Carmen Eldedias of Belford, NY, spoke of the physical and psychological challenges that come with a cancer diagnosis. Today
Elledias said she is “thankful, grateful and blessed” to be a colon cancer survivor. MLB All-Star player Lee Mazzilli of the 1986 World Series Mets was on hand to greet guests. Mazzilli has a foundation in honor of his brother, who died of lung cancer.

The celebration featured information about hospital and community resources such as the Yale Cancer Genetic Counseling Program, the American Cancer Society, the Good Dog Foundation, CancerCare, Leukemia and Lymphoma Society, Gilda’s Club, Rye YMCA LiveStrong program, Saxon-Kent, NicholsMD of Greenwich and Alternative Hair Solutions.

Yale New Haven Health’s Gift and Gratuities Policy provides guidelines for employees on accepting and giving gifts and gratuities. These policies are in accordance with YNHHS’ values, Code of Conduct and Standards of Professional Behavior, along with federal anti-kickback laws.

The policies are in place to avoid a conflict of interest or the appearance of a conflict of interest and ensures that all employees practice and demonstrate equal treatment, unbiased professionalism and non-discriminatory actions in relation to all patients, vendors, suppliers, donors (potential and current) and any other individual or organization.

The policy defines “gifts” as tangible and intangible items of value without compensation. These include, but are not limited to: discounts, free or below-market-value goods or services, perishable and consumable goods, free promotional items and invitations/tickets to events or other benefits.

Patients who wish to give gifts or donations can be directed to the appropriate development or foundation office, which can accept the gift on behalf of the organization.

**Quality Award nominations**

Do you have an exceptional story of a staff member, physician or volunteer going out of his or her way to give extraordinary care and service to a patient or colleague? Let’s celebrate those acts of kindness. Nominate someone today for the Quality Award. Just send an email, letter or stop by Patient and Guest Relations to submit your nomination. Tell us the story in your own words and we will do the rest!

**YNHHS Grants Resource Office helps ideas GRO**

Yale New Haven Health has an experienced team available to assist its hospitals and other corporate members with identifying and submitting state and federal grants. These grants support new ideas to further health system initiatives related to improving the delivery of care, advancing process change, reducing costs and addressing population health.

The Grants Resource Office (GRO) team has recently expanded capacity for even greater full-service supports and provides oversight of all YNHHS and its affiliate organizations’ grants, including sub-awards where YNHHS provides services as part of another organization’s grant submission.

For more information, visit the Grants Resource Office department site on the intranet (under the departments tab) or send an email to grantsGMB@ynhh.org.

**SAVE THE DATE**

**Healing the Healer webinar June 27**

Are you feeling burnout? Check out the Healing the Healer webinar hosted by Aviva Romm, MD, on Thursday, June 27 from 1 - 2:15 pm in the Noble Conference Room. Questions? Contact Roberta Brown, RN, at 203-863-3622.
Under the Stars 2019 a success

Under the Stars, a fundraising event benefiting pediatrics and women’s health held recently at Riverside Yacht Club, raised over $950,000 to advance the work of the hospital. During the inspiring evening, several community members were recognized, including devoted friends and philanthropists, Margie and Bruce Warwick; local business owners, Shreve, Crump & Low/The Walker family; and physician, Karen Santucci, MD, section chief of Pediatric Emergency Medicine, Yale New Haven Children’s Hospital and the pediatric hospitalist program at Greenwich Hospital.

Newsletter submissions

Deadline for submission for the July 2019 issue of Medical Staff News is Monday, June 24. Please submit items for consideration to Spike Lipschutz, MD, at 203-863-3904 or spike.lipschutz@greenwichhospital.org or Myra Stanley, Yale New Haven Health, at 203-688-1531 or myra.stanley@ynhh.org.

Check yourself!

Remember STAR to help your brain catch up with what your hands are getting ready to do.

Stop – Pause for 1-2 seconds to focus on the task at hand.
Think – Consider the action you’re about to take.
Act – Concentrate and carry out the task.
Review – Check to make sure the task was done correctly and you got the correct result.

STAR reduces your chances of making an unintended mental slip or lapse by more than 10 times.

CHAMP for safety

High reliability organizations operate successfully in high-risk industries. For hospitals, CHAMP is a mnemonic used to help eliminate instances of preventable patient harm.

C – Communicate clearly
H – Handoff effectively
A – Attention to detail
M – Mentor each other
P – Practice and accept a questioning attitude
Medical Staff Changes (May 2019)

New Members

**Affiliate Medical Staff**

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<th>Specialty</th>
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<th>Phone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Kevin Choo, MD</td>
<td>Orthopaedics &amp; Neurosurgery Specialists</td>
<td>6 Greenwich Office Park, Greenwich, CT 06831</td>
<td>203 869 1145</td>
<td>203 869 2170</td>
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<tr>
<td>Nancy Chung, MD</td>
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<td>WESTMED Medical Group, 73 Market St., Ridge Hill, Yonkers, NY 10710</td>
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<td>914 831 6821</td>
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<tr>
<td>Diane Ferdman, MD</td>
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<td>Pediatric Specialty Center, 500 West Putnam Ave., Greenwich, CT 06830</td>
<td>203-785 4081</td>
<td>203-622-6989</td>
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<td>David Gutierrez, MD</td>
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<td>866 470 9253</td>
<td>203 316 0343</td>
</tr>
<tr>
<td>Emily Powers, MD</td>
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<td>203 863 3637</td>
<td>203 863 3821</td>
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<tr>
<td>Natalya Teslya, MD</td>
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<td>203-863-4738</td>
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**Allied Healthcare Staff**

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<tbody>
<tr>
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<td>Annmarie Phillips, APRN</td>
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<td>WESTMED Medical Group, 1 Theall Road, Rye, NY 10580</td>
<td>914-848-8700</td>
<td>914-848-8701</td>
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**Resignation/Non-Renewal of Privileges**

Michael Lahn, MD (Emergency Medicine)
Maureen Mansour, MD (Psychiatry)

Staff meeting topics?
Please contact Dr. Spike Lipschutz: 203-863-3904, spike.lipschutz@greenwichhospital.org